

# TEAMS *unstuck!*

## Multicultural and Virtual Teams



This relevant and impactful seminar will apply proven team models to better manage today's multicultural and virtual management and project teams and to get your own team **unstuck!** High-performing teams are essential in the business world of extreme competition and increasing expectations.

Is your team performing consistently at championship levels? Are there disconnects between team members? Are there team members that you just don't understand? They don't "get you" and you don't "get them." Today's teams are increasingly global and virtual in nature, underscoring the high need for know-how in unifying and motivating these varied teams and cultures and varying business practices.

### What You Will Learn

You will learn how to:

- Identify and conquer the challenges inherent in multicultural, global teams
- How to use virtual technologies to a team's advantage
- Improve productivity of teams
- Reduce interpersonal conflict
- Improve conversations
- Achieve higher quality results.

### How You Will Benefit

This seminar will help you discover proven strategies guaranteed to not only cope with these team challenges but to take positive steps to propel your team toward championship performance. You will take away the knowledge and tools that you need to lead your virtual, varied team to success. Bring your team and get totally **unstuck!**

### Course Outline

This seminar will address the culture and behavior norms which are being challenged at an all time high

the workplace and how to use them for team success and productivity.

Key learning objectives will include:

- Identify challenges from the aging of the baby boomers to the Gen X and Y and how to integrate them effectively
- Characteristics of multi-national and cross functional teams whether intact or virtual
- How to lead change from traditional styles and modes of behavior and communication
- How to build trust among various cultures and generational divides
- Recognizing the inherent struggles of cross functional teams and how to break down silos and barriers to move to higher productivity
- Understanding how to continuously improve the environment and effective functioning of the multicultural and global team
- Knowing how to accomplishing high performance team results through strong decision making and commitment to agreed upon behaviors and goals

### Who Should Attend

Project managers, project coordinators, business analysts, project team members, functional supervisors and other business professionals working in multicultural, multigenerational, virtual, and global team and projects

### Delivery Format:

One day instructor-led seminar