

PMOs that Work

Value Added and Business Driven



This workshop uses techniques from successful PMO practitioners to enable participants to walk away with practical techniques to improve their project success rate at their own company. The PMO techniques presented leverage a common framework that PMO practitioners have used to build a successful PMO.

What You Will Learn

Participants will learn the following:

- Recent methods including PMO 2.0 and others that enable you to evaluate:
 - Creation
 - Maintenance and Improvement methods used at several major corporations
 - Continuous improvement efforts throughout the PMO life cycle
- Hands on exercises to enable you to understand the concepts and then apply valuable tools such as:
 - PMO Charter
 - Dashboards
 - Process charts using swim lanes,
 - RACI diagrams
 - Other key artifacts.
- Details of the top success factors that corporations have used and are using to make PMOs continuously successful
- How diverse enterprises use process and people skills to improve their project success rates from 50% to nearly 90% over a 7 year period
- Cooperative learning techniques so that all participants can learn from each other as well as from the facilitator.

How You Will Benefit

Each participant will walk away with identified tactical and strategic actions that they can immediately execute to either initiate or improve their PMO operations upon their return to work.

Course Outline

- Needs Assessment
- Alignment with organization
- Business Drivers
- Value creation
- Practices, processes and tools
- PMO metrics and critical success factors
- Relationship to portfolio and program management
- PMO partners in your organization
- Selling or not selling your PMO
- PMO Charter
- PMO Design
- PMO Implementation
- Change Management
- Continuous Improvement
- PMO User Groups

It is very likely that at least one of the PMOs Managers used as a case study to build this workshop will attend and co-facilitate, providing an insider's look at the PMO process.

Who Should Attend

PMO Directors and managers, project managers, project coordinators, business analysts, project team members, functional supervisors and other business professionals working in projects

Delivery Format:

One day instructor-led seminar